



The First Asian Conference on Information Systems Special Session on Service Sciences (ACIS-SS 2012)

December 6-8, 2012, Siem Reap, Cambodia

<http://www.rupp.edu.kh/acis2012/>

Nowadays a paradigm shift occurs in global economy from technology-based to knowledge-based one. Amid this transition, the service sector has had an annual growth rate of 30% in primary developing economies of several Asian countries, including Cambodia, China, India, Indonesia, Japan, Malaysia, South Korea, Thailand, Vietnam, etc. The remarkable growth of the service economy is driven not only by traditional service businesses but also by manufacturing and high-tech sectors. Such development highlights the needs of quality and innovative services for companies to succeed and prosper in the market. Increasing importance of being service-oriented has also posed a wide range of research agenda in different disciplines. In light of this emerging trend, the workshop will be held to create a joint collaboration among Asian countries. The workshop is developed and hosted by JAIST, SIIT, PIM and NECTEC. This event aims to bring together many scholars, researchers and managers of various areas and industries for intellectual exchanges, research cooperation and professional development. This workshop features two tracks inviting presentations of theoretical research findings and case reports. High quality research papers and case studies are invited to be submitted electronically through the conference's website. Areas of interest include, but are not limited to, the following:

Service Design and Engineering	Knowledge in complex systems
Service Science	Knowledge in multi-agent systems
Service Management	Knowledge integration
Service Innovation	Knowledge management (KM)
Service Marketing	Knowledge metrics
Applications and Industry Practice	Knowledge representation/reasoning
E-Services and Service Computing	Knowledge sciences and technologies
Health Care Service Science	Knowledge verification and validation
Human Resource Service	KM applications
Implementation issues in KBS	KM support systems
Information extraction	KM systems
Intelligent systems and agents	Knowledge-based e-commerce
Knowledge complexity	Knowledge-based software engineering
Knowledge creation and acquisition	Knowledge-based systems
Knowledge dissemination	Logistics Management and Innovation
Knowledge extraction	Service Management and Innovation

Important Dates

July 15, 2012	Deadline of Full Paper Submission (4-6 pages)
Aug. 20, 2012	Notification of Acceptance of Full Paper
Aug. 30, 2012	Deadline of Short Paper Submission (2 pages)
Sept. 10, 2012	Notification of Acceptance of Short Paper
Sept. 15, 2012	Camera-Ready (Full & Short) & Registration
December 6-8, 2012	ACIS-SS 2012 Conference

Paper Submission

Authors are invited to submit original, unpublished research papers that are not being considered in another forum. The working language of the symposium is English. Manuscripts will be limited to on A4 size, limited within 4-6 pages (full-length papers for normal sessions) or within 1-2 pages (short papers for poster sessions). Paper templates can be downloaded from Paper Template page. Please do not forget to embed all of fonts in your PDF. All papers selected for this symposium are peer-reviewed and will be published in the proceedings. And each accepted paper must be presented at the symposium by one of the authors. Manuscripts must be submitted electronically in PDF format on the submission site as follows:

Paper Submission Site (EasyChair)

Prospective authors have to create your EasyChair account for free unless you have one. If you have no EasyChair account, sign up for an account. The EasyChair for ACIS-SS 2012 is as follows.

<https://www.easychair.org/conferences/?conf=acis2012>

The authors can select "The First International Workshop on Service Sciences" in submitting papers to ACIS-SS 2012. Any question can be sent to process, e-mail acis-ss2012@siit.tu.ac.th

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Panyapiwat Institute of Management (PIM, Thailand)
Japan Advanced Institute of Science and Technology (JAIST, Japan)
National Electronics and Computer Technology Center (NECTEC, Thailand)
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